

Accessibility statement for St Arvans Community Council website www.starvanscouncil.co.uk

This website is run by St Arvans Community Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- our online form may be difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: clerk@starvanscouncil.co.uk
- call: 07902511468

We'll consider your request and get back to you in 4 days (our clerk works part time).

Reporting accessibility problems with this website

- We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact by email: clerk@starvanscouncil.co.uk or call: 07902511468

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

St Arvans Community Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is not compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. The 'non-compliances and exemptions' are listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images when expertise allows. When we publish new content we'll make sure our use of images meets accessibility standards.

We do not believe that our website will allow effective adaptations to allow accessibility eg changing of colour and contrast and font.

We plan to address these issues in the upgrade or replacement of our website planned for Spring 2021. This will also allow for users to fully access the website using a screenreader or speech recognition software.

Disproportionate burden

Navigation and accessing information

Further investigation is required to find out the extent of the potential difficulty in accessing the pages of our website. This will take place in the Spring. The quoted cost of external Audit and/or a new website requires our Precept to be increased substantially.

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

Interactive tools and transactions

Our contact form is difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, as we decide whether to upgrade or to replace the website early in the Financial year 2021-2.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with policies and meeting documents which are legally required to be published. We plan to either fix these or replace them with accessible HTML pages when we upgrade or replace our website in Spring 2021.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix archive documents.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

An accessibility roadmap will show how and when we plan to improve accessibility on this website and will be published with costing in the 2021-2 budget.

Preparation of this accessibility statement

This statement was prepared on August 18th 2020. This website has not been tested externally although some internal testing has been carried out on the homepage and on the links. A budget column for the purpose of ensuring our website is compliant will be created.